Using microscopes to provide better patient care

An interview with Donato Napoletano, DMD, who says scopes have ‘transformed’ his practice

Donato Napoletano, DMD, started his general dental practice in 1988 in his hometown of Middletown, N.Y. From the very beginning, his practice has focused on three key philosophies: prevention, early diagnosis and minimally invasive intervention whenever possible.

To achieve his goals, Napoletano has always relied upon the best technology available. He uses CAD/CAM systems to design and fabricate all-porcelain restorations, and he uses lasers in diagnosing and treating carious lesions early, in removing soft tissue lesions, and in treating moderate to advanced chronic periodontitis in patients who desire an alternative means of therapy to conventional surgery. But Napoletano says the most important tool in his technological arsenal, by far, is the dental operating microscope.

“I use a microscope with just about every patient I examine or treat,” Napoletano says. “In addition to enhancing the use of other technologies I use, the microscope also helps to enhance and augment just about all aspects of dental practice that I can think of, including patient management and patient education.”

Napoletano, who is so excited about his microscopes that he offers a dental microscopy course for fellow restorative dentists, spent some time recently discussing microscopes with Dental Tribune.

How long have you been using microscopes? What can they do?
I have been using the dental operating microscope for over five years now, and I consider it to be the most valuable piece of technology I use. This equipment has truly transformed the way I practice dentistry in ways I never imagined. I currently have six microscopes, one in each of my six operatories. They are ceiling-mounted Global Surgical G-6 models, which offer six steps of magnification. All of my microscopes have SLR digital cameras and live video cameras attached to them. The video feed, which is directly connected to the operatory, computes and bridges to my practice management software so that images can be easily captured and stored in the patient’s chart.

How does having microscopes in your practice enable you to provide better patient care?
The microscopes give me increased precision and a higher level of confidence that all decay has been removed. When utilizing lasers, the microscope is very helpful in better observing laser-tissue interactions. Most importantly, however, the microscope enables me to better diagnose problems early and effectively communicate these problems to patients so that they are better able to accept treatment recommendations. The key to offering patients better care is first getting them to agree to it, which, as we all know, can be challenging with some patients, especially if they are new to the practice or are not currently experiencing any symptoms.

What other advantages do the scopes give you?
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obviously improves one’s level of efficiency and productivity because more treatment can be provided in fewer visits. This has also helped increase new patient referrals.

Have you recouped your investment in this equipment yet? If not, when do you plan to?

The funny thing for me was that I never acquired the microscope with any preconceived expectation of an investment return in mind, as I honestly believed they did not have any. To my surprise, however, my earlier beliefs regarding return on investment could not have turned out to be more wrong. There are many factors that contribute to the realization of investment return, but the most evident are increased visualization and having the ability to efficiently document and share what is observed with patients prior to, during and after treatment. Both of these factors result in an increased level of patient communication, increased patient confidence and, most importantly, increased level of trust established in much shorter time periods. All of these factors byproducts ultimately lead to increased case acceptance, which in turn can produce a significant return on investment.

Is there a long learning curve? Are any training opportunities available?

The amount of time required to fully integrate microscopes into a practice is obviously going to vary among practitioners. Without proper training, the time required into fully integrate a microscope into practice will no doubt be longer for some, and others may not integrate them at all. The only bad technology is technology that is not being used to its fullest potential or, worse yet, not used at all. I am very dedicated and passionate in helping other restorative dentists discover the many advantages and benefits to dental microscopy through education and hands-on training programs utilizing mannequins and microscopes in an operatory setting. My dental microscopy course for restorative dentists is designed for new users, but it is not restricted to microscope owners. Dentists who are undecided about whether or not a microscope will work for them can benefit too in that it allows them an opportunity to explore and practice before they buy.

Donato Napoletano, DMD, graduated from Boston University Dental School in 1987 and has been in private practice in Middletown, N.Y., since 1988. He can be reached by e-mail at Donato@DonatoDental.com or by phone at (845) 342-6444. For information regarding upcoming courses on dental microscopy, visit www.donatodentalsystems.com.